

PRIVACY POLICY

This privacy policy sets out how “ELATED HOUSING LLP” uses and protects any information that you give “ELATED HOUSING LLP” when you use this website.

“ELATED HOUSING LLP” is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used under this privacy statement.

“ELATED HOUSING LLP” may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

This policy is effective from **1st July 2021**.

WHAT WE COLLECT

We may collect the following information:

- Name and Job Title.
- Contact information including email address.
- Demographic information such as postcode, preferences, and interests.
- Other information relevant to customer surveys and/or offers.

WHAT WE DO WITH THE INFORMATION WE GATHER

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers, or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax, or mail.
- We may use the information to customize the website according to your interests.

SECURITY

We are committed to ensuring that your information is secure. To prevent unauthorized access or disclosure we have placed suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

HOW WE USE COOKIES

A cookie is a small file that asks permission to be placed on your computer’s hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes, and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about webpage traffic and improve our website to tailor it to customer needs. We only use this

information for statistical analysis purposes and then the data is removed from the system. Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

LINKS TO OTHER WEBSITES

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

CONTROLLING YOUR PERSONAL INFORMATION

You may choose to restrict the collection or use of your personal information in the following ways:

- Whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes.
- If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to us.
- We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

TERMS & CONDITIONS

To avail of services offered at www.khushvista.com, you must agree to the following terms and conditions. Please read the term and conditions carefully while using any current or future services offered by us, whether or not included on the website, you will have to abide by these conditions applicable to such service or business.

Privacy Policy

Please review our Privacy Policy, which also governs your visit to www.khushvista.com, to fully understand our practices.

Electronic Communication

When you visit www.khushvista.com or voluntarily send e-mails to us, you are communicating with us electronically. We will keep a record of this information so that we can respond to you periodically. We only collect information from you when you register on our website or fill out a form. Also, when filling out a form on our website, you may be asked to enter your: Name, E-mail

address, or phone/mobile number. You may however visit our website anonymously. By communicating with us and submitting your personal information and contact details, you consent to receive communication from us through Email, SMS, Call, WhatsApp, or any other communication medium, even if your number has DND activated on it. You agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communication is in writing.

Prices

All prices posted on this website are subject to change without notice. Prices prevailing at the commencement of placing the order will apply. Posted prices do not include a convenience fee. In case there are any additional charges or taxes the same will be mentioned on the website.

Payment

Online Payments can be done by card payment or net banking via Bill Desk payment gateway at the Online Payment link on the Make Payment page.

Refund

Refunds initiated will be credited to the account / card from where the transaction had been initiated.

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